



MN LICENSE #: 20330460

PERSONAL PRIDE -CONSTRUCTION-

“OFFERING YOU OUR PERSONAL BEST FOR THE PRIDE OF YOUR HOME”

Homeowner’s Guide to the Insurance Claims Process

Step 1: Call Your Insurance Provider

- Call your insurance provider and tell them your home may have storm damage. If possible, provide them with an approximate date of the storm.

Step 2: Set Up the Appointment with Your Personal Pride Construction Claims Representative

- Once your claim has been processed, the insurance company will assign you a personal adjuster. The adjuster will contact you within a few days to set an appointment for him/her to come to your house and assess the damage.
- When you speak with the adjuster, please notify them that you would like to have your contractor meet with the adjuster on site to verify the overall extent of damage to your property
 - A Personal Pride Construction Claims Representative at the adjuster appointment will guarantee that no damage was overlooked and the claims process can move as efficiently as possible
- After speaking with the adjuster, contact your Claims Representative immediately which will allow your representative to begin working with the adjuster to ensure a fair settlement

Step 3: The Adjuster Appointment

- During the adjuster appointment, your Personal Pride Construction Claims Representative will work with the adjuster to determine what will be classified as storm damage and how much they are willing to pay to have the items repaired.
 - Please note: Your Personal Pride Construction Claims Representative will ensure proper inspection of your **entire** property (home, garage, deck, outdoor furniture, etc.)

Step 4: Schedule Construction

- Following the meeting, your Claims Representative will contact you to discuss what projects have been approved by your insurance company
- You will then choose replacement building products
- When all design decisions have been made, your Claims Representative will provide you with a start date and answer all billing questions

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